

Crew Resource Management Syllabus

General Inquires

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Technical Support

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eLearning Module Overview

The Crew Resource Management module addresses human factor topics identified as the leading causal factors in aviation accidents. The module content is designed for pilots flying two pilot high performance turboprop, helicopter, or jet aircraft. Based on extensive research into human performance, we present specific examples of how to break down barriers and effectively use available resources. The module includes both examples of good use of Crew Resource Management and incidents where poor use of Crew Resource Management was a causal factor in an accident or incident.

The initial version includes all the topics below. The recurrent version covers a portion of initial.

Module Content

- Communication
- Situational Awareness
- Red Flags
- Team Building
- Workload Management
- Aeronautical Decision Making
- Risk Management
- Stress and Emotion
- Fatigue Management
- Single-Pilot Resource Management



Recommended Audience

Pilots and Cabin Crewmembers

Regulatory Compliance

IS-BAO Standard Chapter 5

FAA Advisory Circular (AC) 120-51E

U.S. Federal Aviation Regulation 135.330

Module Duration

Initial: 3 hours

Recurrent: 2 hours